



## Coastal Carts Warranty Statement

### **Yamaha Limited Warranty for New Carts**

The warranty for NEW Yamaha carts is a 4-year or a 2-year Factory Limited Warranty, depending on the model. Please consult the owner's manual that came with your cart, or visit [www.yamahagolfcar.com](http://www.yamahagolfcar.com) for complete warranty details. Please note that Yamaha does not reimburse warranty cost for transportation of your cart, or for on-site service call fees. Coastal Carts provides a Limited Transportation Warranty as defined below.

### **Coastal Carts 2-Year Limited Warranty for Reconditioned Carts**

Fully Reconditioned Carts sold by Coastal Carts after 10/1/2015 are warranted free of Mechanical and Electrical Defects for a period of 2 years as follows:

#### ***Year1***

The warranty covers the entire vehicle except for:

- a. The General and Specific Exclusions below
- b. Starter battery on gasoline powered carts, except as may be warranted by the Manufacturer
- c. Any cosmetic issues (body, trim, seats, mats, bumper, bag carrier, scorecard holder, etc) that do not affect the safe and functional operation of the cart and its Dealer-installed equipment, except as may be warranted by the Manufacturer

#### ***Year2***

The warranty covers the entire vehicle except for:

- a. The exclusions listed in Year1 and:
- b. Control cables, electrical system (except the charger, controller, motor, and batteries are covered)
- c. Trojan warrants its batteries for 18 months, and Coastal Carts will extend this warranty to 2 years provided that they are maintained and charged in accordance with Trojan and Coastal Carts guidelines.

### **Coastal Carts Limited Warranty for Pre-Owned Carts**

Pre-Owned carts are sold As-Is, unless indicated otherwise in writing at the time of purchase. If a Limited Warranty is offered on the Pre-Owned carts, the vehicle is warranted free of Mechanical and Electrical Defects for the period of time indicated on the purchase document, whichever is shorter. An Extended Warranty can be purchased for pre-owned carts that extends the total warranty coverage to 1 Year. Contact Coastal Carts for current extended warranty pricing.

The Limited Warranty covers the Mechanical and Electrical Systems on the vehicle except for:

- a. The General and Specific Exclusions below
- b. Batteries on Electric carts (unless they are new and covered by the battery warranty below), starter battery on gasoline powered carts, except as may be warranted by the Manufacturer
- c. Any cosmetic issues (body, trim, seats, mats, bumper, bag carrier, scorecard holder, etc) that do not affect the safe and functional operation of the cart and its Dealer-installed equipment, except as may be warranted by the Manufacturer
- d. Control cables, electrical system (charger, controller, motor, and batteries are covered)

### **Parts & Accessories Warranty**

- a) Genuine Yamaha Parts & Accessories are warranted for a period of 12 months. See [www.yamahagolfcar.com](http://www.yamahagolfcar.com) for complete warranty details.
- b) Aftermarket Parts & Accessories are warranted by their respective vendors. Warranty period and warranty details vary by vendor. Please check with us if you have an issue you believe to be under warranty.

### **Trojan Battery Warranty**

Battery Warranty is at the discretion of the Battery Manufacturer, unless extended by the Yamaha or Coastal Carts as defined above. Trojan Battery Warranty details can be found at [www.trojanbattery.com](http://www.trojanbattery.com)

### **Coastal Carts Limited Transportation Warranty**

Any charges incurred in transporting a cart or charger to and from Coastal Carts for service or in performing field service are excluded from this warranty except as noted as follows: should your cart experience a failure within the first 90 days of ownership, Coastal Carts will waive the transportation or service call fee if the repairs are covered by this warranty.

### **Tires & Ride Quality**

Ride Quality as a result of tire vibration is not warrantable unless explicitly defined on your invoice. Golf Cart tires, due to their size, design, and manufacturing method, will not provide a smooth automotive style ride. This is particularly true on carts with a top speed >12mph, wheel sizes larger than 8", and any type of off-road or turf type tire. New tires installed on carts sold by Coastal Carts have been inspected to insure that tire imperfections do not exceed our internal limits, and will be replaced prior to delivery if they fail to meet our specifications.

### **Loaner Carts**

Loaner carts are not covered by this warranty unless agreed to in writing at the time of purchase, or at the sole discretion of Coastal Carts.

### **Warranty Expiration**

No warranty consideration will be given after the expiration date. We apologize for any inconvenience, but seasonal residency does not merit a warranty extension. Warranty period is based on the Ship Date printed on the Coastal Carts Invoice, unless otherwise agreed upon in writing at the time of purchase. No verbal representation by any agent or employee of Coastal Carts shall be deemed to authorize any extension of this written warranty.

### **Out-of-Warranty Billing**

All warranty reimbursement is at the sole discretion of the Manufacturer or Vendor, or at the sole determination of Coastal Carts. Warranty requests which are denied by the Vendor shall be invoiced back to the customer.

### **Warranty Transfer**

Warranties are non-transferrable, except as defined by Yamaha for new carts

### **Customer's Responsibility**

The Customer's Responsibility under this warranty shall be to:

- a. Operate and maintain the vehicle in accordance with the Owner/Operator's manual, whether or not such manual was provided at the time of sale. Manuals can be accessed by visiting the Manufacturer's website
- b. Give notice to Coastal Carts of any and all apparent defects within five (5) days after discovery. If operating the vehicle will further damage it, discontinue the use of the vehicle.

### **General & Specific Exclusions**

General Exclusions from this warranty shall include any failures caused by:

- a. Abnormal strain, neglect, or abuse, including lack of proper maintenance, and use contrary to the Owner's/Operator's manual
- b. Accident or collision damage
- c. Installation of parts or accessories that are not original equipment (Dealer Installed)
- d. Fading, rust, or deterioration due to exposure or ordinary wear and tear
- e. Modifications or alterations that affect the car's condition, operation, performance, or durability, or which makes the car serve a purpose other than as intended
- f. Damage due to improper transportation
- g. Acts of God, i.e., lightning, hail damage flooding, fire, etc.
- h. High Performance parts unless those parts have an explicit Manufacturer's Warranty

Specific Exclusions from this warranty shall include any parts replaced due to normal wear or routine maintenance, including oil and air filter elements, tire wear, spark plugs, starter and clutch drive belts, fuses, light bulbs, bearings, bushings, motor brushes, and any other wear item.